



NocTel Communications, Inc.
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VoIP Software Developer

Job Description

ABOUT NOCTEL

NocTel Communications, Inc. is a leading Voice over IP service and support company located in the Pacific Northwest. NocTel's team has provided resilient and robust solutions for clients in the private and public sectors including school districts, real estate offices, financial advisors, call centers, radio stations and multi-tenant offices around the world.

We specialize in SIP, VoIP, network connectivity and other related technologies to help our customers continue to focus on their business, and not supporting their back office technologies.

DESCRIPTION

The VoIP Software Developer is a member of a team-oriented staff and shares in the responsibility of developing web-based frontend and backend software which integrates with NocTel's VoIP services to deliver a better end user experience and improve internal operations.

Development may build upon or integrate existing frameworks and tools, but may also require the development of internal technologies to support and augment NocTel's operations. VoIP Software Developers are frequently exposed to new ideas and tools as well as design and implementation challenges ensuring a fast paced, engaging role.

ABILITIES, KNOWLEDGE, AND SKILLS

- Understanding of IP networking and prominent modern communication protocols
- Experience with LAMP (Linux, Apache, MySQL and PHP).
- Understanding of web application development lifecycle.
- Experience with security methodologies related to securing applications, hosts and networks.

WORK SCHEDULE

- The VoIP Software Developer is a full-time position based out of our Southeast Vancouver, Washington office.
- Occasional travel, evening and weekend hours may be required.

CONTACTS

- The VoIP Software Developer interacts with NocTel staff, contractors and customers as necessary on a daily basis.

DUTIES

STAFF WORK

- Attend staff meetings.
- Evaluate new technologies and features appropriate to the company's needs.
- Prepare monthly activity reports.
- Implement high quality documentation of implementation and evaluations.
- Perform other duties as requested by the company management.

REQUIREMENTS

- A professional appearance.
- Reliable transportation.
- Excellent written and verbal communication skills.
- Understanding of IP networking (routing and switching).
- Linux experience (CentOS, Ubuntu, etc).
- Programming experience with MySQL and PHP.

SOFTWARE DEVELOPMENT

We prefer candidates that:

- Have the ability to think outside the box.
- Are energetic and excited about new technologies.
- Design and implementation experience with web-scale applications (NewSQL, message queueing, distributed/cloud storage).
- Have experience with VoIP hardware:
 - Telephones (Polycom, Cisco)
 - VoIP servers (Asterisk, Freeswitch, Trixbox)
 - VoIP-enabled peripherals (paging speakers, analog gateways)
- Have experience with OS virtualization (VMWare) and storage systems (SAN/NAS).
- Have experience with Telephone system features such as: Extensions, DIDs, Hunt Groups, Auto Attendants, Caller ID, COS, COR, Trunk Groups, Tenant Groups, etc.
- Have experience with JunOS and Cisco IOS networking platforms.
- Know what TDM, PRI, E&M, SER, SIP, VLAN, RAID, 802.1q and PoE mean and how they're used.
- Familiarity with Git or similar offerings such as Bitbucket, GitLabs, etc.
- Strong personal discipline for development best practices and debugging.

BENEFITS:

- Paid time off on an as needed basis for vacation and sick
- Paid time off for observed holidays
- Flexible work environment
- Company sponsored health insurance

SALARY: Depends On Experience

APPLY: Send your cover letter and resume to jobs@noctel.com.

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