

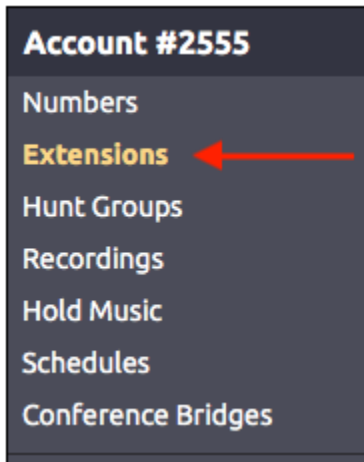
# Voicemail Auto-Delete Feature

## About Auto-Delete

The auto-delete feature can be used to automatically delete a voicemail from a phone and account once that email has been sent to a designated address. This feature can be used to better manage voicemail using just your email.

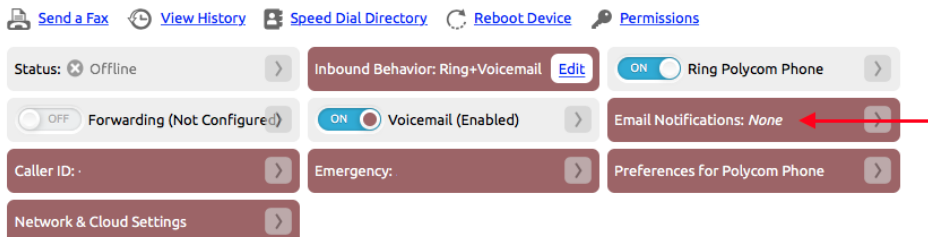
### Step-by-step guide - To Enable Auto-Delete

1. Log into the NocTel Control Panel at [noctel.com](https://noctel.com)
2. Click on **Extensions** in the main menu on the left-hand side

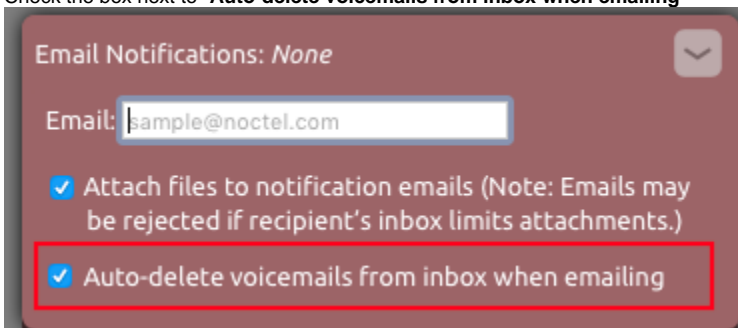


3. From the list of extensions shown select the extension that this feature will be enabled on.
4. Click the arrow in the **Email Notification** area to expand the selection.

**Extension #101: VVX400** 



5. Ensure that the email entered is correct.
6. Check the box next to "**Auto-delete voicemails from inbox when emailing**"



7. Click outside the **Email Notification** area to save the setting. voicemails will now be deleted from the NocTel servers after they are sent to your email service provider.



#### Important

Once a voicemail has been deleted from the account, it is not recoverable by our support team.

## Related articles

- [Voicemail Setup](#)
- [Voicemail Message Envelope](#)
- [Voicemail Message Forwarding](#)
- [Voicemail Auto-Delete Feature](#)
- [Changing a Voicemail PIN](#)