

Connecting a Revolabs FLX UC 1000

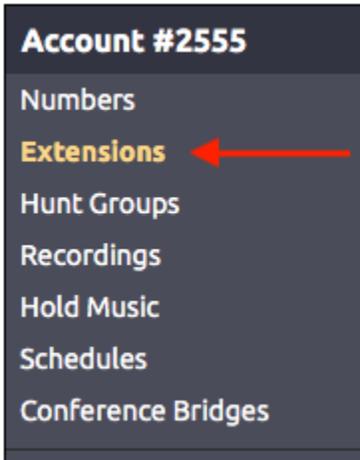
Revolabs devices are not fully supported by NocTel but can be added in the NocTel control panel as a Generic SIP Device. NocTel cannot guarantee that all of a device's features will be supported when adding it as a Generic Sip Device.

The following guide covers adding the Revolabs FLX UC 1000 as a generic SIP device. While this guide is specifically aimed at the FLX UC 1000, other Revolabs may be similar to this process.

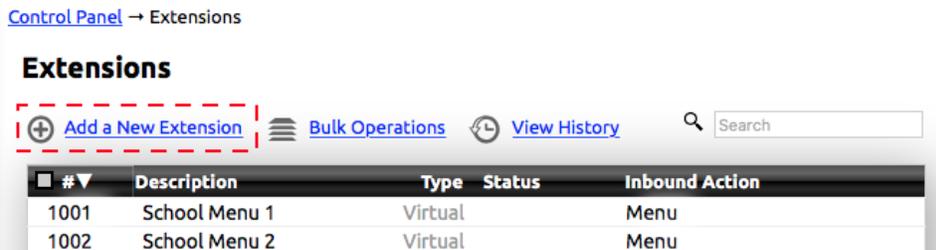
Adding a Generic SIP extension:

Before working with the device, a generic SIP extension needs to be added to the account and the device's MAC address entered in the extension.

1. Log into your NocTel Account.
2. Click **Extensions** on the left-hand menu.



3. Click the **Add a New Extension** link at the top of the extensions page.



4. From the list of devices locate the **Generic SIP Device** section and click the **Add Device** button. This will take you to the new extensions option page.



5. Give the extension a name and number, change the caller ID and 911 address, and change any other default settings that need adjusting.

6. At the bottom of the page in the **How to Configure Your Generic SIP Device** section, take note of the SIP Host, SIP User ID, and the SIP Password. These will need to be entered on the device.

How to Configure Your Generic SIP Device

SIP Host: **name@host.com**

SIP User ID: **1111aaaaAAA222**

SIP Password: **1111aaaaAAA222**

Connecting the UC 1000 Via the Web Interface:

1. Follow the instructions provided by Revolabs for connecting the dialer and Base Unit and powering on the device.
2. Press the **Menu Button** on the Dialer.
3. Navigate to and select the **Info Option**.
4. Note the IP Address for the UC 1000.
5. Using a computer, open an internet browser and type in the IP address.
6. For initial login, the password is **7386**.
7. Navigate to **VoIP Settings**.
In the **Registrar** field enter the **SIP Host** from the NocTel control panel.
8. In the **Backup Registrar** field enter the **Secondary SIP Host** from the NocTel control panel, or if no secondary SIP host is shown re-enter the SIP host.
9. In the **Username** field enter the **SIP User ID** from the NocTel control panel.
10. In the **Password** field enter the **SIP Password** from the NocTel control panel.
11. In the **User ID** field enter the **SIP User ID** from the NocTel control panel.
12. Click the **Save** button.

Related articles

- [Connecting a Revolabs FLX UC 1000](#)
- [Provisioning a Grandstream WP820 Wi-Fi Phone](#)
- [Adding Unsupported SIP Devices](#)
- [Adding a Generic SIP Extension](#)