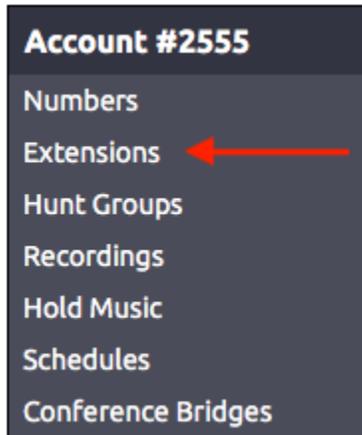


Reboot Polycom Device

Often times rebooting your device will solve many problems as it will update your phone's configuration. You can reboot a phone by power cycling the device or use the interface with the following steps:

1. Log in to the NocTel Web Interface.
2. Click on **Extensions**.



3. Click on the extension from the list or search for the extension using the searchbox in the upper right.
4. On the Extension's options page click on **Reboot Device** at the top of the extension's page. (If you do not see the Reboot Device option, please check that the device is a Polycom and that your extension is set as Polycom).



 You can reboot multiple phones through an option in: [Bulk Operations Extensions](#)

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