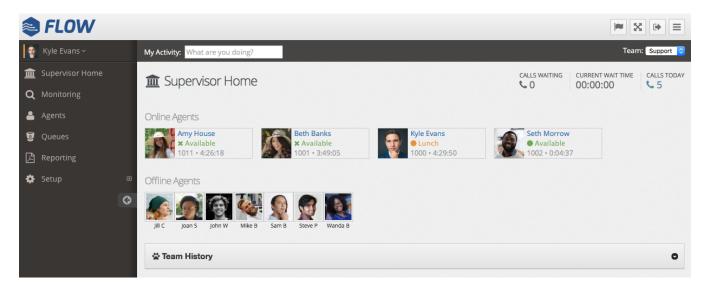# Agent Summary View

Within the Supervisor Home view, the Supervisor users can see relevant Agent information at a glance. Online Agents are displayed with stats that include:

- Agent's Photo
- Agent's Name
- Agent's Connected status:
  - X indicates that the agent has note connected to an extension.
  - A circle indicates the user is connected to an extension.
- Agent's Availability status
- Agent's ID number
- Running counter of how long Agent has been in their current status
- Mousing over an Agent will also show the Agent's skills and assigned Queues.

Beth has been Available for almost 4 hours (but is not connected to an extension) and Kyle has been at Lunch for almost as long...

Related articles

- Supervisor Call Functions
- Call Logs
- Outbound Calling
- Updating a Agent Password
- Agent Login