Title	Creator	Modified
User Type Overview	Joey Macaluso	Jun 29, 2022
Agent Dashboard Overview	Joey Macaluso	Nov 02, 2017
Supervisor Home Overview	Joey Macaluso	Oct 31, 2017
Skills and Proficiency	Joey Macaluso	Oct 23, 2017
Call Priority and Escalation	Joey Macaluso	Oct 23, 2017
How NocTel and Flow Work Together	Joey Macaluso	Oct 18, 2017
What Are Queues	Joey Macaluso	Oct 18, 2017